



Quality Policy

Laserclean are experts in safe, effective, and environmentally friendly stone cleaning of buildings and structures – both listed and new build. Using the latest technology Laserclean can remove and protect against graffiti, paint, dirt, carbon staining and moss. Laserclean is experienced in working with major building contractors and in the sympathetic restoration of the most historically significant buildings.

Our Quality Policy is based on understanding customer needs and striving to provide high quality product and services, which meet customer expectations. To achieve these commitments we are improving our current quality management system to meet the requirements of ISO 9001:2008. This will assist in maintaining high levels of quality and service offered to our customers, whilst also improving the efficiency and effectiveness of our internal business processes.

We supplement the policy by setting business objectives for the continual improvement of business performance and enhancing customer satisfaction. Objectives are set by senior management and reviewed at planned intervals.

The fulfilment of policy and objectives requires the involvement and commitment of staff. To this end Laserclean provides and manages the resources necessary to deliver our objectives to provide a safe and suitable work environment for our employees.

This policy will be communicated to all employees, reviewed annually and made available on the company website.

Signed

Position Managing director

Date